



2011 ANNUAL REPORT



ACCESS

assisting. improving. empowering.



VISION

ACCESS STRIVES TO empower and enable individuals, families and communities to lead informed, productive, culturally sensitive and fulfilling lives. ACCESS honors its Arab American heritage while serving as a nonprofit model of excellence. We are dedicated to community-building and focused on service to all those in need. ACCESS is a strong advocate for cultural and social entrepreneurship as well as the values of community service, healthy lifestyles, education and philanthropy.

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A MESSAGE FROM THE PRESIDENT

Wadad Abed, President

It is both humbling and inspiring to serve as ACCESS board president. Over the past year, I've seen firsthand how the supporters of ACCESS – from our volunteers to our employees to our board members – work long and hard to keep ACCESS strong as our struggling economy continues to put pressure on those in our community who are most in need. My gratitude and respect for the commitment of these ACCESS supporters runs deep, for they are the ambassadors for ACCESS' greatest mission: empowerment.

Empowerment is the third component in ACCESS' holistic mission to assist, improve and empower individuals to go beyond personal challenges and aspirations, and ultimately to rise to a place where they, too, can give back to society.

When a person comes to ACCESS, rather than take a silo approach that focuses on the narrow issue at hand – a student's poor test scores, for example, or a family's inability to pay their mortgage – we look at the whole picture.

First, we assist with their most immediate needs through services including health care, education, job training, English as second language, citizenship classes and much more. But

then, because ACCESS is a wraparound service provider, we're able to refer that person or family to other services that will help move them beyond the immediate need and, hopefully, into full civic participation.

So, for the child struggling to keep up in school we not only provide tutoring, we also look at the family's needs: Do his immigrant parents need help with English? Is a father unemployed? For the woman in the clinic, we examine the illness that brought her to us, but we also tell her about classes that can help her prepare nutritional meals for her family in a country where processed food is jeopardizing the health of our community.

Our goal is to help people to lead happy and productive lives – productive not just in the sense of wealth, but in the fullest sense of the American experience, by giving back. We empower people to become active within their community. And to me, that is the most important part of citizenship in this remarkable country.

Citizens can give back or get involved in their communities in any way they choose. Their community can literally mean their neighborhood or their community can extend to Arab Americans nationwide. Once empowered, individuals become a part

of the whole, using their collective energy to create change.

That's how ACCESS' local programs have blossomed into three national initiatives: the National Network for Arab American Communities (NNAAC), the Arab American National Museum (AANM) and the Center for Arab American Philanthropy (CAAP).

Just as ACCESS' human services programs take a wraparound approach to assisting and improving, these national programs support one another in empowering our community through advocacy, arts and culture and philanthropy.

CAAP, is a groundbreaking way for Arab Americans to pool their collective resources to support the philanthropic causes and work that moves them. This program is one of my deepest passions because it is the point at which our community comes full circle: from reaching out in need to reaching out to help.

The freedoms guaranteed us in the United States allow us to practice and cherish our ethnic and faith traditions while embracing all that America has to offer. But with freedom comes responsibility – to participate fully in civil society, to be involved, to give back – in the American tradition. In the ACCESS tradition.

A MESSAGE FROM THE EXECUTIVE DIRECTOR

Hassan Jaber, Executive Director



The traditional Arabic welcome, “Ahlan wa sahlan,” translates literally as: “You have come into family and onto an easy plateau.”

That greeting represents what ACCESS has offered the local community for more than 40 years as we have helped to ease the transitions of so many – from new immigrants seeking a place of safety, security and hope, to a growing number of Americans challenged by painful change: from homeowner to renter, or worse, to homelessness; from healthy to ill, and often uninsured.

For 40 years, ACCESS has worked to meet the needs of individuals, families and communities with a comprehensive system of programs and services that translate into a stronger society and a brighter future.

Today, our successful model of community empowerment has become the foundation of a national movement. Like our local programs, this movement is grounded in community, fed by vision, grafted with cooperation and blossoming with hard work.

This year, our three national programs grew stronger both independently and collectively.

The National Network for Arab American Communities, now with 22

member organizations nationwide, is building the capacity of Arab American community-based organizations for stronger advocacy and grassroots development.

The Center for Arab American Philanthropy cultivates giving to support those and other organizations and works to bring Arab American philanthropy to maturity.

And the Arab American National Museum enhances the work of both these groups by harnessing the power of arts and culture to promote a broad understanding of Arab Americans and their contributions to society.

The original ACCESS mission, born out of a spirit of volunteerism and giving back, remains the bedrock of these national initiatives. In a state with one of the highest unemployment rates in the nation, where poverty undermines health, education and communities, ACCESS now offers more than 90 programs housed in eight facilities throughout metropolitan Detroit.

This year, families and individuals continued to turn to us for social services, medical assistance, job training, education and more. In response, we broadened our services in Hamtramck, expanded our health programs in metro Detroit, more than doubled our school summer program capacity, and added important

job training. To support this work internally, we grew our communications, human resources, development and information technology capacity.

The results are clear. Hundreds each year become U.S. citizens thanks to our immigration services and English and civics classes. More than 1,600 children, students and their parents are served by our high-quality preschool, after-school tutoring, summer sessions, recreation and sports activities, youth leadership and dialogue programs.

Our skills development, job training and placement, and entrepreneurship programs are helping adults get and keep good jobs fueling Michigan’s economic engines. Our medical clinics, public health campaigns, counseling and mental health services are keeping Michiganders healthy at a time when so many are unemployed and uninsured. And our strong network of social services – from emergency food to stopgap cash assistance and family crisis intervention – still serves as the community’s safety net.

The success stories in this report are a snapshot of this work – poignant reminders of the importance of our mission to assist, improve and empower.

To all those supporters and community partners who share this vision and this work, we extend our deepest gratitude.

EXECUTIVE STAFF

Hassan Jaber

Executive Director

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*Deputy Executive Director & Chief
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*Arab American National Museum
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2011 ARAB AMERICANS OF THE YEAR



U.S. GEN. GEORGE JOULWAN and Emmy Award-winning actor **TONY SHALHOUB** were honored as Arab Americans of the Year at the ACCESS Annual Dinner in April which this year celebrated the organization's 40 years of service to the community.

Shalhoub has starred in roles both on television and in movies, but is perhaps best known for his work on the successful TV shows *Monk* and *Wings*. He is adored by fans as both a dramatic and comedic actor – an accomplishment shared by few in Hollywood.

Gen. George A. Joulwan of the U.S. Army (retired 1997) has

had a career of exemplary military service and outstanding foreign policy experience. He received numerous U.S. service awards including two Silver Stars for bravery in Vietnam, as well as many foreign awards and decorations.

Dinner guests were moved to tears and laughter by both acceptance speeches.

Throughout the evening, business leaders and public officials, including Michigan Gov. Rick Snyder and Sen. Debbie Stabenow, praised ACCESS as a strong and effective nonprofit role model.

SOCIAL SERVICES

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Nisreen Ali, center, with her children, from left, Nour Sahib, 17; Nouras Sahib, 11; Huda Sahib, 8; Wafaa Sahib, 7; and Ayman Sahib, 16.

THROUGH GRIEF & ▲ TRANSITION, A HELPING HAND

THE HARDSHIP THAT Nisreen Ali has endured is visible in her eyes. The 35-year-old Iraqi immigrant lost her husband to cancer, leaving Nisreen with five children to raise alone in the United States. Not only that, Nisreen herself deals with seizures.

Daily life became so challenging that Nisreen's 16-year-old son, Ayman

Sahib, offered to drop out of high school to earn money to help pay the rent on their east Dearborn home.

"He's a good boy, he thinks of me and all his sisters first," Nisreen said.

After the family found out about ACCESS, Nisreen said she feels more secure, and that has eased her stress level. ACCESS Social Services

caseworkers helped her find financial resources and worked to get the family into new living quarters. The new house is more cheerful for Nisreen and her children.

Ayman can now finish high school.

Michigan's poor economy and lack of community resources continues to increase demand for assistance. ACCESS Social Services provides clients with the means to achieve economic stability, giving them short-term assistance with a goal toward long-term stability. Our case managers work one-on-one with clients to provide them with the means to economic stability through a variety of programs and services.

With two locations in Dearborn and a satellite office in Hamtramck, the Social Services Department provides advocacy, information referral and translation services, as well as immigration and legal services. Our emergency services – help with food, utility shut-off prevention, and rent and mortgage assistance to prevent homelessness – are essential for the survival of the community.

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SERVICES

- Information and Referral – assistance with completion of forms from the Michigan Department of Human Services (public entitlement benefits), Social Security Administration, Michigan Department of Labor and Economic Growth (unemployment offices), utility companies, health systems.
- Advocacy – assistance with government and private entities
- Document Translation
- Language Interpretation
- Emergency Services – Rent/mortgage assistance, utility shut-off prevention and assistance, emergency food assistance
- Senior Services – MiCafe Program (Food Stamp assistance for seniors), long-term care planning, social activities, MMAP counselors, Halal Meals-on-Wheels for Muslim senior citizens in conjunction with Senior Alliance Area Agency on Aging 1-C
- Immigration Services – Accredited representatives provide consultations and outreach in the areas of family reunification, citizenship, National Visa Center processing. We host swearing-in ceremonies in partnership with the Department of Homeland Security.
- Citizenship Classes
- Legal Services – Private (fee-for-service) immigration law and family law, and free legal services to low-income clients through our partnership with the Legal Aid and Defender Association





Mary received assistance through ACCESS' Family Skills Preservation Program, an intensive approach in which caseworkers work closely with families to help them solve serious problems.

Mary Eritano, 14, holds her 3-month-old son Mylez. ACCESS helped Mary weigh her options between adoption and motherhood.

In partnership with Wayne County Department of Human Services, we host a complete co-location at our One Stop Employment and Human Services Center in Dearborn. A full unit of DHS staff, including bilingual specialists and a supervisor, are housed at our center, working with dedicated ACCESS case managers to provide a holistic approach to wraparound services.

COMMUNITY PARTNERS

- City of Dearborn
- City of Dearborn Heights
- Michigan Department of Human Services
- Department of Labor & Economic Growth
- Detroit Area Agency on Aging
- Elder Law
- Legal Aid and Defender Association
- The Senior Alliance
- Social Security Administration
- The Heat And Warmth Fund
- United Way for Southeastern Michigan
- Wayne-Metropolitan Community Action Agency
- Blue Cross Blue Shield of Michigan (SAC Senior Advisory Committee)
- Wayne State University

◀ A CHILD, A BABY, AND A SET OF HARD CHOICES

WHEN MARY ERITANO became pregnant at age 13, she was faced with two life-altering choices: give the baby up for adoption or become a very young mother.

Fortunately, Mary was surrounded with love. Unfortunately, opinions differed as to what she should do. Her father had one suggestion, her mother, Londa, had another, and her stepfather, Kirby was the sounding board. The decision remained difficult.

With the help of a caring ACCESS caseworker, Mary and her family were able to sort it out.

Mary received assistance through ACCESS' Family Skills Preservation Program, an intensive approach in which caseworkers work closely with families

to help them solve serious problems.

In Mary's case, the goal was to help her make a responsible decision. Mary met with her caseworker regularly for 10 weeks to better understand all sides of her situation. She learned about the responsibilities and duties of motherhood, as well as the feelings she might expect if she decided to give up her baby.

The day she gave birth, she made her decision. "When I held him, there was no way I could let him go," Mary said about Mylez.

"ACCESS helped me in this decision," she said. "They helped me see all sides to this."

Today, raising Mylez is a family affair. Kirby wakes at about 4:30 a.m.

to be with the infant. Londa feeds him shortly after, and Mary gets up at around 5:30 a.m. to care for him before getting ready for her classes as a freshman in high school.

"I'm trying to let Mary hang onto some of her childhood, to finish school, go to football games, while still helping her be a responsible mother," Londa said.

"Her family stuck by her in her decision and there's a lot of support in this house," Kirby added.

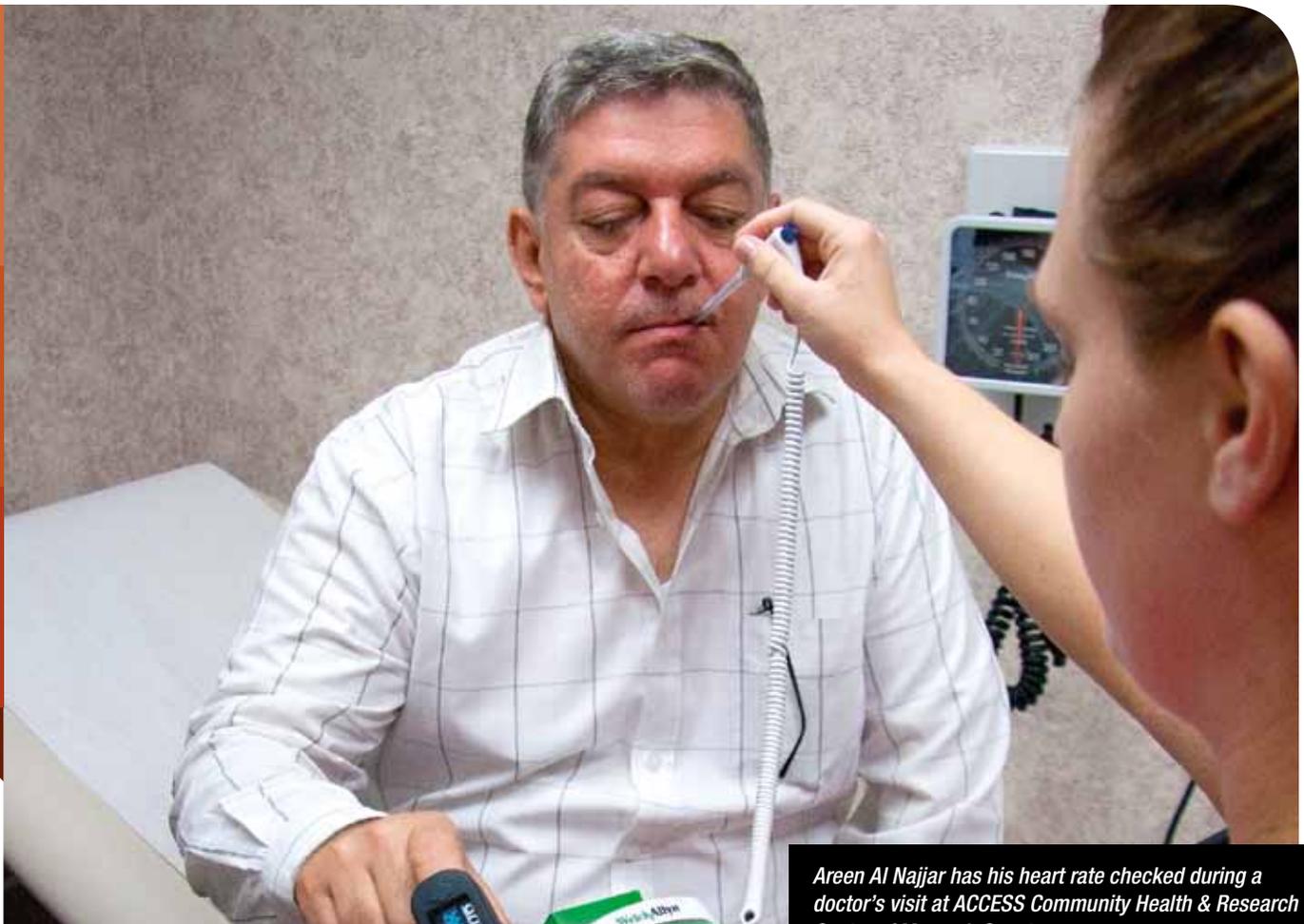
Not everything is seamless, and the family is realistic about what to expect. What matters to all of them is that their newest family member is loved and cared for, and that Mary is able to achieve her goals.

COMMUNITY HEALTH & RESEARCH

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Areen Al Najjar has his heart rate checked during a doctor's visit at ACCESS Community Health & Research Center of Macomb County.

A STEPPING STONE TOWARD A NEW LIFE ▲

“**EVERY DAY WE** feared someone in our family would be kidnapped for ransom,” physicist Areen Al Najjar said. It was life in southern Iraq after the fall of Saddam Hussein.

With little more than the clothes on their backs and the cash in their pockets, Areen and his wife, Suroor, a pharmacist, uprooted their three

children, Saad, Maan and Maged, from their cherished home and fled to Syria.

“For four years we were refugees,” Areen said.

Then the United Nations offered them a chance to come to the United States.

In mid-2010, the Al Najjar family arrived in Macomb County, where Suroor has relatives. They were excited

about getting to know their new neighbors and the new schools. But life hasn't been easy: Areen and Suroor have used up their life savings and their careers are stalled unless they can get recertified in their fields.

ACCESS has been there to assist. At ACCESS Community Health & Research Center of Macomb County they found

The first of its kind nationwide, ACCESS Community Health and Research Center is a fully integrated community health one-stop service center comprised of medical, public health and research, mental health and environmental programs.

Our founding philosophy maintains that health promotion and disease prevention activities are the most humane and effective ways to ensure the health and well-being of the community at large.

Our public health initiatives and research focus on the health needs of Arab populations locally and elsewhere. In addition, the center serves as a training site for residents, nurses and public health professionals in collaboration with the University of Michigan School of Public Health and Wayne State University Schools of Medicine, Pharmacy and Nursing.

RESEARCH DIVISION

The ACCESS Community Health and Research Center participates nationally and internationally in collaborative research programs and forums to gather and disseminate minority health information needed for metro Detroit's Arab/Chaldean community. This research, along with activities and events we develop in collaboration with our partners, is intended to improve health-care programming for minority populations nationwide and to raise public awareness about the health issues and disparities in our community.

THE BIENNIAL CONFERENCE ON HEALTH ISSUES IN ARAB COMMUNITIES, sponsored by ACCESS, is a crucial forum for the collection and publishing of this health data. We have co-authored more than 100 publications in the fields of behavior and epidemiological research.

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SERVICES

- Breast and Cervical Cancer Control Program
- Child and Adolescents Health Center
- Domestic Violence Prevention Program
- Environmental Program
- Healthy Kids Project
- HIV/AIDS and STD Prevention Program
- Public Health Division
- Refugee Health Assessment Program
- Substance Abuse Prevention Program and Coalition
- Women, Infants and Children
- Adult Mental Health & Family Counseling
- Victims of Crime Program

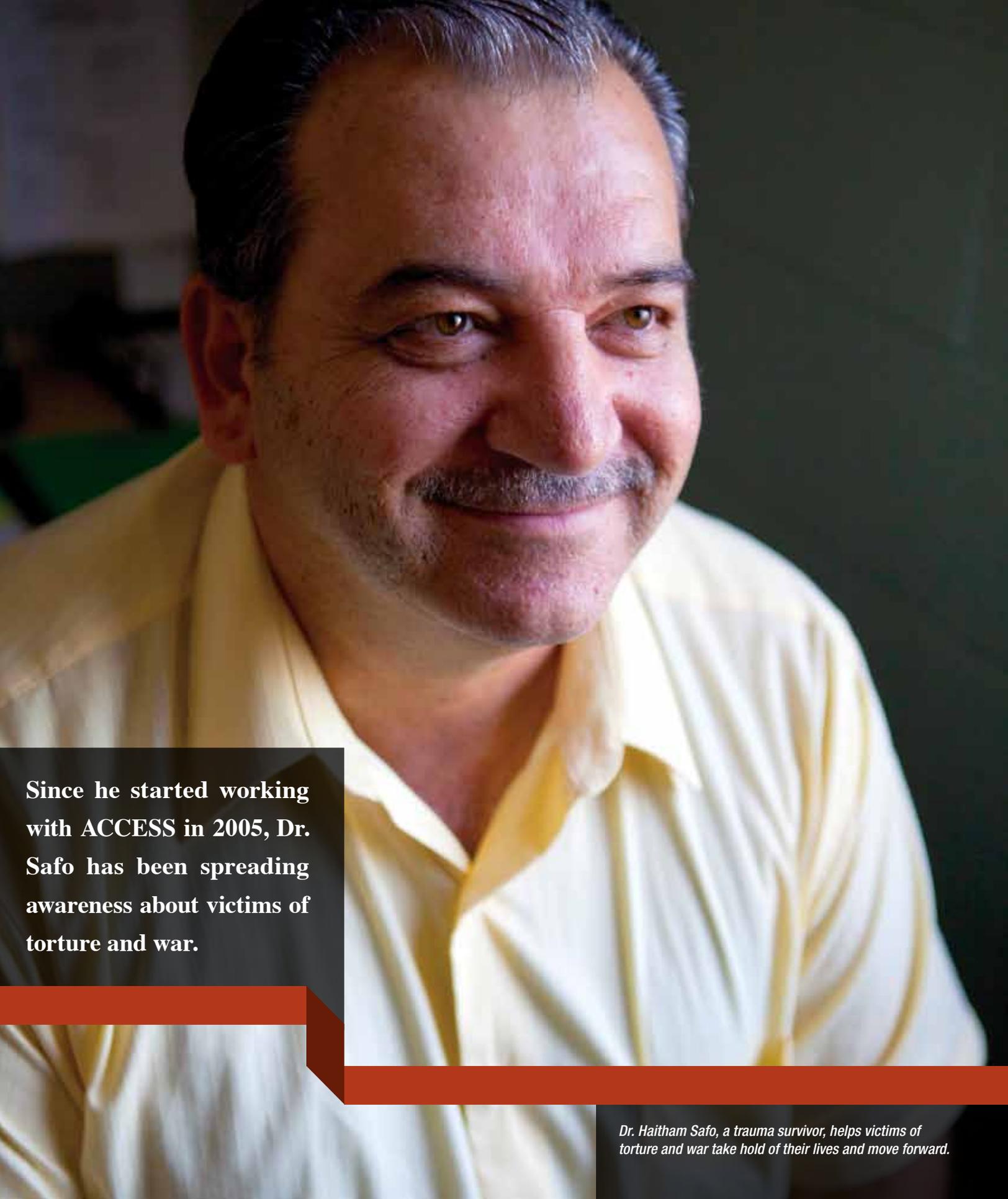
COMMUNITY PARTNERS

- American Heart Association
- American Diabetes Association
- American Lung Association
- American Cancer Society
- Blue Cross Blue Shield of Michigan
- Community Anti-Drug
- Coalitions of America
- Michigan Cancer Cons
- Michigan Certification Board for Addiction Professionals
- Michigan Department of Community Health

the basic medical care required for all immigrants.

"The staff here made us feel relaxed," Suroor said. Their needs were met quickly, helping to ease the family's immigration process.

They know that challenges lie ahead, but as they adjust to their new life they look forward to a better future in a country they now call home.



Since he started working with ACCESS in 2005, Dr. Safo has been spreading awareness about victims of torture and war.

Dr. Haitham Safo, a trauma survivor, helps victims of torture and war take hold of their lives and move forward.

MEDICAL DIVISION

The ACCESS Health Clinic is the largest Arab American community-based, one-stop medical facility in the United States. It provides a comprehensive range of services to the community at large and to Arab Americans, in particular.

Support services include a pharmacy on site, complete laboratory services provided in partnership with DMC University Lab; and radiology to provide conventional diagnostic exams, mammography and ultrasound.

BREAST AND CERVICAL CANCER CONTROL PROGRAM conducts research and measures levels of awareness of Arab American women in the areas of prevention, detection, and intervention of breast and cervical cancers. This crucial program includes home visits to provide one-on-one counseling, referrals, support and follow-up.

CHILD AND ADOLESCENTS HEALTH CENTER promotes health and health education programs for adolescents and parents in partnership with local schools.

DOMESTIC VIOLENCE PREVENTION PROGRAM aims to increase awareness and change social attitudes about domestic violence, to empower individuals at risk for domestic violence and decrease the incidence of domestic violence in the Arab American community.

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SERVICES (CONT.)

- National Arab American Medical Association
- Primary Care Health Association
- Southeast Michigan Community Alliance
- Tobacco Free Michigan
- Michigan Multi-cultural Network
- U.S. Department of Health and Human Services

ACADEMIC PARTNERS

INTERNATIONAL

- American University of Beirut, Lebanon
- American University in Cairo, Egypt
- Birzeit University, Palestine
- University of Aleppo, Syria
- University of Alexandria, Egypt
- University of Amman, Jordan
- University of Basrah, Iraq
- University of Casablanca, Morocco
- University of Sanaa, Yemen
- University of Yarmouk, Jordan

◀ HEALING TRAUMA BY HELPING OTHERS

FOR 10 YEARS, Dr. Haitham Safo was forced to work as a soldier in the Iraqi army. He faced persecution and also spent time in military prison. Because of what he endured, Dr. Safo is now on a mission to help others who have experienced trauma. At the urging of his wife, who is also a counselor, he chose to become a therapist at the ACCESS Psycho-Social Rehabilitation Center where he works with immigrants, many of them refugees, who are victims of torture or war.

"I show them my wounds," Dr. Safo says, rolling his sleeve and pointing to his wrist. "And I tell them, 'don't be afraid of your wound, I have it, too.' I try to show that if I can get through it, they can, too."

With up to 90 patients at any one time, Dr. Safo divides his long days between ACCESS' Dearborn location and the ACCESS Community Health and Research Center of Macomb County in Sterling Heights. Since he started working with ACCESS in 2005, Dr. Safo has been spreading awareness about victims of torture and war. As more victims come to the area, community understanding is important to them, he said.

Those who suffer from PTSD often feel alone and struggle with anxiety, depression and anger that can cause them to withdraw. This year, a public event at ACCESS' Sterling Heights location offered local residents the opportunity to learn about the program. Throughout the day, Dr. Safo and other

ACCESS staff members, PTSD survivors and community members gathered to talk and meet one another. They ended the afternoon playing drums and dancing to music from the survivors' homelands.

Dr. Safo said counseling also helps him, even though it forces him to re-visit his own trauma. "Helping people to learn new ways to handle their memories helps me do the same," he said. "One session with one client might burn me for a week," he says, pointing to his heart. "But it also is my mission. We all can heal, some more than others perhaps, but we all can."

COMMUNITY PARTNERS

LOCAL

- Eastern Michigan University
- Madonna University
- Michigan State University
- Oakland University
- University of Michigan
- University of Detroit Mercy
- Wayne State University

MEDICAL PARTNERS

- Detroit Medical Center
- Henry Ford Health System
- Karmanos Cancer Institute
- Oakwood Healthcare
- Private physicians and dentists

ENVIRONMENTAL PROGRAM partners with neighboring communities, organizations and research projects to promote the right of every person to live in a clean, safe and healthy environment. We engage community members in outdoor programs such as community gardening to promote positive connections and build stewardship for our environment.

HEALTHY KIDS PROJECT is aimed at developing sound nutritional, physical activity, environmental and mental health habits among Arab American children ages 5 to 10.

HIV/AIDS AND STD PREVENTION PROGRAM provides HIV and STD testing, Hepatitis A and B vaccines and treatment of HIV/AIDS in partnership with the Community Health and Research Center Clinic and federal Ryan White Care Act funds. We also offer scientifically proven behavioral change interventions to clients at high risk for contracting HIV. Our service providers are experts at providing culturally and linguistically appropriate programming to the diverse community we serve.

PUBLIC HEALTH DIVISION offers a range of educational programs that focus on disease prevention and healthy living.

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A HOUSE FILLED WITH HOPE ▶

POST-TRAUMATIC STRESS disorder, depression, anxiety, schizophrenia – these are among the challenges confronting the members of Hope House. But whatever they face, they don't face it alone.

At Hope House in Dearborn, members – all with unique challenges – are welcome to gather up to eight hours a day, five days a week, to build relationships and life skills.

Arمند used his creativity to make his own Michael Jackson-style tap shoes. He frequently sings and dances for staff and fellow members.

Dennis keeps the house organized, volunteering his time each day as the receptionist.

Toma commands the kitchen, creating homemade crushed lentil soup and other dishes for fellow members.

At Hope House, they are members, not patients, said manager Rima Soueidan. "It's a voluntary clubhouse-model rehabilitation program where people with mental illness take very active roles in their recovery by working and socializing in a very open, relaxed environment."

On any average morning, including most holidays, ACCESS vans pick up members from their homes and take them to Hope House. They start the day with a group meeting to divvy up household chores – from washing windows to working in the vegetable

gardens. Throughout the day they also take time to have fun – playing billiards or backgammon and arranging outings such as a trip to the apple orchard.

Each day, they also spend at least 30 minutes exercising, learning to speak English or Arabic and working on computers. The members even create a quarterly newsletter.

The goal at Hope House is to help people heal, and to introduce them back into a normal daily routine. What makes Hope House special is that members are welcome there forever. "They have a lifetime membership here," Rima said. "They will always be welcome."



What makes Hope House special is that members are welcome there forever. “They have a lifetime membership here,” Rima said. “They will always be welcome.”



Armend sings and dances to a Michael Jackson tune at Hope House. He created his own Michael Jackson-style shoes (inset).

REFUGEE HEALTH ASSESSMENT PROGRAM provides psychosocial and medical assessments to new refugees in partnership with Lutheran Social Services and the Archdiocese of Detroit.

SUBSTANCE ABUSE PREVENTION PROGRAM AND COALITION spotlights the danger of a form of water-pipe tobacco smoking called argileh or hookah. The Community Substance Abuse Coalition addresses additional substances, including tobacco, alcohol, prescription drugs and marijuana use among youth within the Arab American communities of Dearborn and Dearborn Heights.

WOMEN, INFANTS AND CHILDREN (WIC) nutrition program gives women and

their families a healthy start in life. In partnership with the U.S. Department of Agriculture and the Michigan Department of Community Health, we offer supplemental food, nutrition counseling and program referrals.

MENTAL HEALTH DIVISION

The ACCESS Mental Health Division helps clients access mental health services through a holistic model that includes individual and family counseling and psychiatric care for children and adults.

We follow person-centered planning protocols in providing a wide range of services for adults, children, and families. Many services directly address issues within the Arab American and immigrant

communities, while others are directed toward the greater community.

ADULT MENTAL HEALTH & FAMILY COUNSELING is a comprehensive, bilingual English/Arabic outpatient mental health treatment program addressing mental illness assessment and treatment through individual, family and group therapy; substance abuse counseling; crisis intervention and case management services.

CHILDREN'S MENTAL HEALTH UNIT assists children between ages 6 and 17 and their families to manage behavioral, cognitive, emotional or family adjustment to mental illness.

COMMUNITY HEALTH AND RESEARCH CENTER OF MACOMB COUNTY provides psychosocial and medical evaluation



and treatment to refugees and to the community at large. This location was designed to fulfill the needs of the growing number of Iraqi refugees in Macomb County.

HOPE HOUSE provides continuity of care for members diagnosed with a mental disorder. A holistic, psychosocial rehabilitation approach is aimed at fostering independence and self-esteem to allow members to find employment and to integrate into society at large.

Hope House offers pre-vocational activities including clerical work, a computer lab, gardening, housekeeping, retailing, exercise, resume writing, interview skills, arts and crafts and related

social skills development.

PSYCHOSOCIAL REHABILITATION CENTER FOR VICTIMS OF TORTURE AND REFUGEES serves refugees and trauma victims, many of whom struggle with emotional problems including Post-Traumatic Stress Disorder (PTSD) and major depression. Among those served by this program are refugee families from Iraq, Palestine, Algeria, and other Arab countries; asylum-seekers from Senegal, Togo, Mauritania, Ivory Coast, Guinea, Cameroon, Congo, Rwanda, Burundi, Uganda and Somalia; and refugees from Afghanistan and Bosnia.

Services include psychotherapy, family therapy, marriage therapy, art and crafts group therapy for women,

and group therapy in coordination with other ACCESS services including medical assistance, pharmaceutical services, employment and training, immigration and social services.

VICTIMS OF CRIME PROGRAM aims at bringing honor to victims of crime, including domestic violence, sexual abuse and sexual assault, hate crimes, robbery and assault by providing comprehensive services and necessary resources to restore what a victim has lost. The program adopts a culturally competent, evidence-based approach in serving its clients.

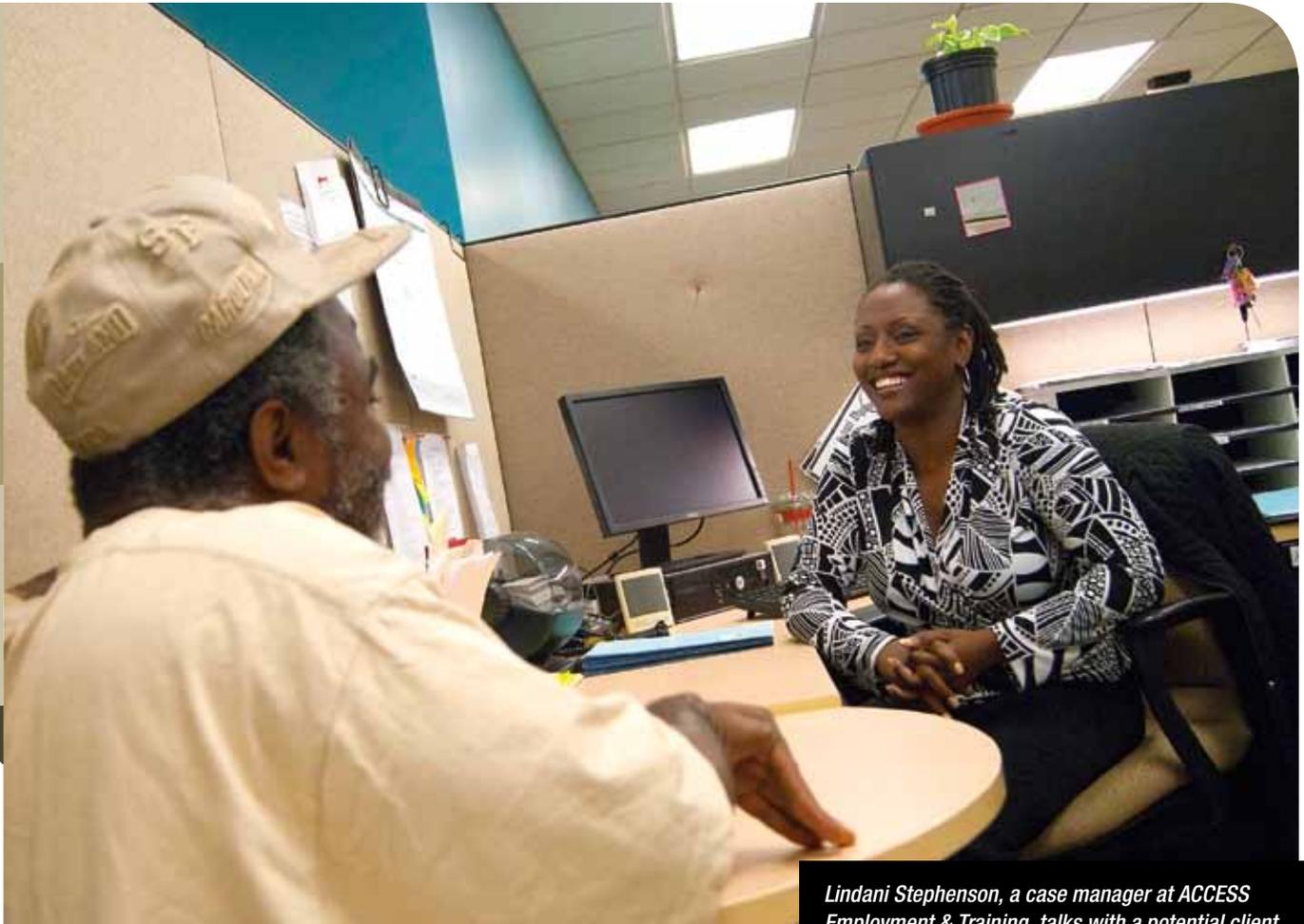


EMPLOYMENT & TRAINING

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Lindani Stephenson, a case manager at ACCESS Employment & Training, talks with a potential client about employment.

FROM VOLUNTEER ▲ TO STAFF MEMBER

LINDANI STEPHENSON NEVER thought she would be without a job. But less than a year ago, Lindani, 42, of Dearborn, was laid off from her job as a physical therapist. After spending down her savings, she worried about how she would be able to provide for herself and her daughter.

A friend told her about ACCESS. “It was a lifesaver,” she said. “I really didn’t know about cash assistance because I’ve always worked.”

A caseworker walked Lindani through the steps of getting assistance and helped her write a new resume. “It was a family atmosphere; they were very

supportive,” Lindani said. “I felt really depressed and they gave me hope and encouraged me not to give up.”

Lindani attended an ACCESS job fair and volunteered her time there, conducting and presenting herself professionally. Those efforts paid off. She’s now employed as a case manager

The ACCESS Employment and Training Center is one of a handful of certified Michigan Works One-Stop Employment centers. Our department takes innovative approaches to empower diverse jobseekers with the skills and capacities to work and advance in their careers, and to support employers in meeting their hiring and employee retention goals.

ACCESS' highly skilled and multilingual staff is able to serve a broad cross-section of the community. Training and professional development programs are available to both employers and employees to improve occupational skills and improve employment retention and earnings. Participants not only receive training in employability, but also life skills. They benefit from career counseling, job search assistance, job development/job placement, support services and referrals through our intensive case management services.

Employment and Training is an integral part of the ACCESS system of wraparound services, working closely with other departments including Social Services to help clients overcome social barriers; with Health on job placement, and with Youth & Education to teach English as a second language to workforce clients.

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SERVICES

- Employment Service Program
- JET programs (state welfare-to-work initiative)
- Earn and Learn
- RCAR (Road Construction Apprenticeship Readiness Program)
- Entrepreneurship support services including small business training
- Specialized workshops to empower jobseekers
- Self-directed resource room with Internet access
- Learning lab with assessments and self-paced tutorials (Basic skills, GED, ESL, Microsoft Office skills) and computer application training
- A range of services to employers seeking a qualified and diverse workforce (recruitment, screening, consultations, mediation, job fairs)

at ACCESS Employment & Training, where she provides her clients with the same encouragement and support that she received through her own tough times.

"I always try to motivate my clients and tell them it can happen to anyone," Lindani said. "It's all about what you do after."

COMMUNITY PARTNERS

- Charter One
- Detroit Workforce Development Department
- Focus: HOPE
- MTECH – Henry Ford Community College
- MTECH – Macomb Community College
- Michigan Community Alliance
- Michigan State University
- PNC Bank
- Southwest Solutions
- SBDTC – Eastern Michigan University

Among this year's Employment and Training program highlights are the Jobs Education and Training (JET) program, and the state welfare-to-work initiative. Through these, we are meeting performance goals in a climate where most others are failing. Our Workforce Investment Act youth program is transformative, as well, offering education, mentoring and leadership development, and employment services to young people who have been failed by traditional education.

We are one of just two providers of the Earn and Learn program in southeast Michigan. This innovative program helps underserved minority urban youth develop the skills they need to get and keep a job.

FOR EMPLOYERS

Our relationship with employers is as important as our connections with jobseekers. We strive to build strong relationships with employers across the region. We administer screening, testing and assessments to ensure employers meet well-qualified candidates sent from our department. Additional services include worksite support, on- or off-site employer/employee mediation, diversity training and consulting.



Three times each year, the ACCESS Dearborn One-Stop Service Center sponsors a major job fair with 35-40 employers and hundreds of jobseekers. We take pride in linking the right people with the right jobs, and believe our success is measured by the success of our clients.

YOUTH & EDUCATION



assisting.

improving.

empowering.

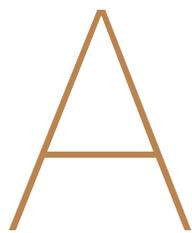
Children at a Lights On After School event enjoy a pizza party.

IT'S BEEN A full year since ACCESS opened the doors to our Youth & Family Services Center. Our new full-size gymnasium is bustling with activities, family educational programs and open recreation to give kids a positive gathering space and help families grow.





Hanan Yahya, 17, shows a group of friends how to make traditional Yemeni bread.



ACCESS Youth & Education Department fosters the development of young people and families through comprehensive programming. We improve opportunities by providing a variety of resources that augment academic success and personal growth. Many Youth & Education programs are intertwined with ACCESS' Community Health and Employment and Training departments, as well as with the Arab American National Museum.

Among this year's program highlights are the 21st Century Community Learning Centers, which have been improving the academic and personal development of some 600 students; and the Adult Literacy program that empowers women who otherwise might not have a chance to venture outside their comfort zones.

All nine schools served through our 21st Century Community Learning Centers program saw improved reading scores – some of them dramatic – in 2011. Participants' pride in this program was evident at Family Fun Day, which was attended by 900 students in the 21st Century program and their parents.

(continued next page)

COMMUNITY PARTNERS

- Adult Education Professional Development Assistance
- City of Dearborn
- Continental Aluminum
- Detroit Public Schools
- Detroit Zoo
- General Motors
- Girls Scouts of Metro Detroit
- Global Educational Excellence, Advanced Technology & Dearborn Public Schools
- Henry Ford Community College
- Madonna University
- Michigan State University Extension Program
- Proliteracy
- Starfish Family Services
- University of Michigan-Ann Arbor
- U.S. Department of Agriculture
- Wayne County Head Start
- Wayne State University
- YWCA

◀ FRIEND, NEIGHBOR, MENTOR

IT'S NOT UNUSUAL to find 17-year-old Hanan Yahya, hands covered in dirt, cleaning up her community's park and planting flowers. "I love nature. I love keeping everything clean, safe and looking beautiful," says the enthusiastic young woman.

But the time she spends beautifying her neighborhood isn't the full extent of Hanan's volunteerism. She also has participated in service days, organizes school health fairs and gives food away to those in need.

What's more, the young Yemeni activist has coordinated dialogue groups, bringing diverse cultures together to talk about tough issues like race and cultural differences.

Involved in school and passionate about her community, Hanan joined an ACCESS project sponsored by the Skillman Foundation called Join in to Revitalize Arab American Neighborhoods (JIRAN).

JIRAN offered an opportunity to create real change, Hanan says. "I've

always had a passion for helping other people ... JIRAN has made me a more social person, a more confident person. I've seen my potential."

Now a JIRAN youth leader, she says the program continues to encourage Arab American neighborhoods to get involved with networking and community issues. "I want to fulfill the principle of loving your neighbors," Hanan said.

In particular, she wants to focus on eliminating negative stereotypes.

SERVICES

- Youth Dialogue Groups, in partnership with the University of Michigan's National Center for Institutional Diversity and the Skillman Foundation, advance dialogues on race and ethnicity among high school-age youth in the neighborhoods and suburbs of metro Detroit. Dialogues are led by trained facilitators from the University of Michigan who help participants develop communication skills, critical awareness, decision-making skills, and comfort working with diverse groups.
- JIRAN (Join in to Revitalize Arab American Neighborhoods) teaches Arab and Arab American youth in Detroit's Chadsey/Condon and Cody/Rouge communities how to create safe, healthy and vibrant neighborhoods. Members of the communities from different ethnic backgrounds are part of this project.
- Customized ESL training for employers
- Safe Routes to School is a national movement that creates a safe way for children to walk or bike to school. ACCESS received a grant through this program for two schools in Southwest Detroit. Safe Routes to School initiatives help alleviate traffic jams and air pollution, unite neighborhoods and enhance students' readiness to learn in school.
- Recreational activities at the ACCESS gymnasium throughout the year include youth, men's and women's fitness classes, soccer, basketball, volleyball, martial arts and aerobics.
- Head Start programming through the YWCA at the Youth and Family Services Center

ACADEMIC YOUTH PROGRAMS

THE 21ST CENTURY COMMUNITY LEARNING CENTERS PROGRAM is a free academic enrichment after-school program at seven schools in Dearborn (Miller, William Ford, and River Oaks Elementary, Lowrey Middle and Salina Intermediate, Fordson High School, and Advanced Technology Academy) and two schools in Hamtramck (Frontier International and Bridge Academy). In addition to tutoring and teaching core subject material, we incorporate character development, recreational activities and goals.

SUMMER SCHOOL PROGRAMS at Salina Elementary and Bridge Academy expanded in 2011 to Lowrey Middle, Advanced Technology Academy and Miller and River Oaks elementary schools, providing students with an exciting opportunity to combine academics with recreational activities and field trips.

DIGITAL CONNECTORS targets young people between the ages of 12-18. This weekend program uses technology to teach students leadership, life and employment skills. The program also provides career exploration, job-shadowing opportunities and assistance finding a job.

SUPPLEMENTAL EDUCATIONAL SERVICES supplies vendor-for-hire services in failing Detroit public schools that did not achieve adequate yearly progress.

FAMILY LITERACY PROGRAM

ADULT LITERACY ENGLISH CLASSES for both men and women run from September through May and are offered free of charge. We are accredited by Proliteracy, an international organization that promotes adult literacy.

CITIZENSHIP CLASSES are designed to prepare immigrants to take the written and oral portions of the USCIS Citizenship Test. Topics include U.S. government and history, English as a Second Language and test-taking skills.

CAREGIVER TRAINING: Classes for parents, friends, families, childcare center staff, as well as family and group home providers, focus on preschool caregiver skills. Topics include *Gifts of Infancy – Development from Birth to Three*; *Terrific Twos: Helping Toddlers Navigate through Conflicts*; and *Kitchen Art Fun*. Participants receive free child care, access to a lending library of books and toys, and gift certificates to local retailers.

NATIONAL NETWORK FOR ARAB AMERICAN COMMUNITIES



A volunteer works the ground during Service Day at Focus: HOPE.

assisting.

improving.

empowering.

THE NATIONAL NETWORK for Arab American Communities, a project of ACCESS, is a network of independent Arab American community-based organizations. Established in 2004, NNAAC has 22 members in 10 states and the District of Columbia. ▶



**NNAAC member organizations
strive to empower Arab
Americans through community
service, arts and advocacy.**

NNAAC member organizations are rooted in their grassroots constituencies and have an inclusive approach to serving their clientele or members through a range of service programs, outreach and advocacy.

The network's primary mission is to develop the capacity of member organizations to meet the needs and represent the concerns of Arab Americans at the local level, and to collectively address issues on the national level.

NNAAC serves as a forum for knowledge-sharing and collaboration on joint human service programs and advocacy, and a platform for speaking out on issues of concern to Arab American communities. A new NNAAC website at nnaac.org, which was launched in September 2011, and an expanding social media presence have strengthened the network's communications capacity both with member organizations and the general public.

NNAAC PROGRAMS

ARAB AMERICAN RESOURCE CORPS (ARC): A national AmeriCorps program that brings together Americans from all backgrounds to promote civic engagement and economic empowerment in Arab American communities throughout

(continued next page)

PROGRAM HIGHLIGHTS

ADVOCACY & CIVIC ENGAGEMENT

- The 3rd annual Arab American Advocacy Week in May 2011 brought leaders from 19 Arab American community organizations to Washington, D.C. for meetings with allies and elected and administrative officials; White House briefings; and a luncheon on Capitol Hill.
- During New York state and congressional hearings on the radicalization of Muslim Americans, we provided testimony and worked to educate lawmakers.
- As leaders in the immigrant rights movement, we advocated for an end to a racial profiling program in New York, supported the DREAM Act in Illinois, and organized against profiling by Immigration & Customs Enforcement in Michigan.
- We worked successfully with allies to change the National Security Entry-Exit Registration System (NSEERS), which profiled U.S. visitors from certain countries based on ethnicity and religion.

ARAB AMERICAN RESOURCE CORPS

- Led one of the largest service projects in the country on Sept. 11 through the A-OK Detroit coalition. More than 800

◀ A CALL TO SERVICE - HEARD LOUD AND CLEAR

WHEN PRESIDENT OBAMA called on Americans to make Sept. 11 an annual national day of service, the National Network for Arab American Communities (NNAAC) stepped up by helping to organize the largest service day event in the nation.

NNAAC, one of three national ACCESS projects, is a network of 22 independent Arab American community-based organizations across the United States. NNAAC member organizations strive to

empower Arab Americans through community service, arts and advocacy.

On Sept. 11, 2011, that strength and commitment was readily apparent when more than 800 children, parents, students and professionals gathered at Focus: HOPE for A-OK Detroit Service Day. NNAAC was part of a broad-based coalition of multi-faith and ethnic groups that organized the event and hundreds of young Arab American volunteers turned out.

On hand was Asim Mishra, deputy

chief of staff at the Corporation for National and Community Service, the federal agency that coordinates that national AmeriCorps service project. Asim told the crowd the day's turnout was the largest in the country.

Volunteers worked on 19 projects including gardening, trash removal, food packaging, sorting and packing school supplies and writing appreciation cards to U.S. troops stationed abroad.



Hundreds of people attended an ACCESS conference, U.S. Rising: Emerging Voices in Post-9/11 America, to honor the 10th anniversary of 9/11 and to examine how to move forward.

Michigan journalist and professor Jack Lessenberry moderates a panel discussion during our 9/11 conference.

the nation. Currently, we have 75 members who are dedicating a year to community service.

ADVOCACY & CIVIC ENGAGEMENT: As service providers and grassroots organizations rooted in their communities, NNAAC members are uniquely positioned to tackle the complex issues facing the Arab American community. The network's Advocacy & Civic Engagement program focuses on immigrant rights, civil liberties, access to human services, and support for national service programs.

ORGANIZATIONAL DEVELOPMENT: A key element of NNAAC's mission is supporting the growth and sustainability of our member organizations. Our Organizational Development program helps members through one-on-one technical assistance, identifying local and online trainings, annual capacity-building grants, and a scholarship fund to attend relevant trainings.

NNAAC ANNUAL CONFERENCE: NNAAC holds a national conference annually that offers trainings, workshops, plenaries, networking and an awards dinner.

PROGRAM HIGHLIGHTS

people gathered to package food, put together school supplies and clean up local neighborhoods.

- ARC members served more than 55,000 clients in the areas of social services, youth education and cultural outreach.
- More than 1,300 volunteers participated in the 7th annual National Arab American Service Day on May 14, 2011, through 18 projects across the country.

ORGANIZATIONAL DEVELOPMENT

- In September 2011, the 10th Annual NNAAC conference, held in Dearborn, Mich., in partnership with the Arab American Institute, drew some 200 community leaders for three days of training, policy discussions, workshops, plenaries and networking.
- NNAAC member organizations were awarded \$37,500 in direct support through our annual Organizational Capacity-Building grant program.

◀ U.S. RISING CONFERENCE MARKS POST-9/11 SUCCESSES, CHALLENGES

THEY REFLECTED, remembered and looked ahead at building a stronger community and a stronger country. Hundreds of people attended an ACCESS conference, U.S. Rising: Emerging Voices in Post-9/11 America, to honor the 10th anniversary of 9/11 and to examine how to move forward.

Sponsored by ACCESS and its programs in conjunction with the ACLU of Michigan, University of Michigan-Dearborn and WDET public radio in Detroit, the three-day conference featured programs, storytelling and music focused on the challenges our nation and our communities have faced and the progress made in the decade after 9/11.

The New Legal Landscape panel

addressed the maze of legal challenges that have arisen out of 9/11 including government surveillance and the PATRIOT Act. University of Michigan-Dearborn was host to a second panel discussion featuring three young Americans and a Canadian student who discussed how 9/11 shaped and altered their lives.

On the third day, events picked up at the Arab American National Museum with two panel discussions: Reclaiming our Civil Rights and Amplifying Our Voices: Rising Above the Challenges of Post-9/11 Bigotry.

In addition to panelists and speakers from throughout the country, the event featured remarks from U.S. Reps. John Dingell, John Conyers and Hansen Clarke.

Also on hand was StoryCorps, a national storytelling project, to capture oral histories of local residents in the post-9/11 age.

And people from throughout metro Detroit packed the house at the Arab American National Museum for a lyrical journey with Syrian hip hop artist Omar Offendum. The young artist's relevant and poetic music offered a message of hope for peace.

The conference received extensive media coverage including Al-Jazeera English, *The Detroit News*, Michigan Radio, AOL Travel blog, *Huffington Post*, *Detroit Free Press*, Patch, WDET, *Singapore Straits Times*, WJBK Fox, NHK Japan and others.

CENTER FOR ARAB AMERICAN PHILANTHROPY



empowering.

improving.

assisting.



Eyad Zahra, a Jack G. & Bernice M. Shaheen Endowed Media Scholar, released his first award-winning short film last year.

ARAB AMERICANS: READY ▲ FOR THEIR CLOSE-UP

GROWING UP IN Ohio, Eyad Zahra, 28, had a passion for movies, but as an Arab American, he never saw himself in the narratives. “I never saw myself or my culture represented.” Eyad felt it was important to see his own story on the big screen, and he got his big break in college when he was awarded a Jack G. & Bernice M. Shaheen Endowed

Media scholarship.

Since 1997, the Shaheens have been awarding scholarships to Arab American students majoring in mass communications, journalism and film as a way to help shatter negative Arab stereotypes so pervasive in U.S. media. In 2011, the Shaheens took their commitment to the next level by

establishing an endowed scholarship fund with the Center for Arab American Philanthropy to make sure their giving continues long into the future.

For Eyad, the Shaheen scholarship was a welcome assist in getting through school. Last year, he released his first short feature, *The Taqwacores*, an award-winning film about the life of an

The Center for Arab American Philanthropy is dedicated to building a legacy of giving in the Arab American community, shaping the future of our society through the collective power of our philanthropy and empowering the community to be change-makers and community-builders.

Founded in 2006, CAAP is the only national, full-service philanthropic institution in the Arab American community. Its aim is to develop, support and enhance a culture of giving through education, training and donor outreach.

By supporting and celebrating Arab American philanthropy, CAAP gives Arab Americans the ability to leverage giving in support of the issues, causes and organizations we care passionately about.

We work directly with individuals, communities, families and businesses to maximize the impact of giving through:

DONOR-ADVISED FUNDS that allow donors to determine the organizations and issues they want to support while having access to the knowledge and expertise of CAAP's professional staff members;

GIVING CIRCLES that provide donors with the opportunity to combine their giving with others and to learn more about the organizations they are funding; and

EDUCATION AND OUTREACH SERVICES to Arab American donors.

The choice to give through CAAP helps strengthen the Arab American voice in our civil society. Through these and other programs, CAAP is developing the power to create meaningful change in our communities and our country.

(continued next page)

CAAP FEATURES

PHILANTHROPIC EXCELLENCE

- We accept responsibility for the long-term stewardship of the resources entrusted to us.
- We are committed to institutional excellence and valuable service to our constituents.
- We respect donor intent in all our grantmaking.
- We seek to develop and influence philanthropic leaders.
- We foster innovation, cooperation and responsiveness.
- We encourage collaboration and partnerships to leverage our giving with others.
- We operate with agility in order to be responsive to our donors and the needs of the community.

INTEGRITY & TRANSPARENCY

- Our organization is characterized by a generous and caring spirit.
- We maintain the highest standard of ethics in our programs, activities and operations.

EMPOWERING COMMUNITIES & IMPROVING SOCIETY

- We value inclusiveness, diversity, equity and social justice.
- We respect the dignity of individuals, their human and civil rights.
- We are committed to improve the world in which we live.

Arab American Muslim man.

"You can't stop stereotyping," said Eyad, "but the way you combat it is by allowing those in our community to share their voices and tell who they are."

COMMUNITY PARTNERS

- C.S. Mott Foundation
- Ford Foundation
- Council of Michigan Foundations

2011 HIGHLIGHTS

- In February, CAAP began housing endowed donor-advised and field-of-interest funds, which leave a permanent legacy of Arab American giving for future generations. Currently, we have three endowed funds with total assets exceeding \$110,000: the Lubna Bathish Jones Fund; the Jack G. and Bernice M. Shaheen Media Scholarship Fund supporting Arab American university students majoring in mass communications, journalism, or film; and the Bustan Al-Funun Fund supporting charitable programs that present the Arab world and Arab American arts in the United States to educate and promote understanding and appreciation between the people of the United States and the Arab world.
- CAAP raised more than \$2,000 from Arab American donors benefitting the American Red Cross for relief and recovery efforts following the devastating March 10 earthquake and tsunami in Japan. These contributions helped the Red Cross provide first-aid, psychosocial and emergency medical services to victims, and distribute relief materials such as blankets, clothes, food and water. By giving through CAAP, donors participated in a national movement to highlight the impact of Arab American giving in broader society.
- In August, our third round of community grantmaking provided a total of \$53,000 in general operating support grants to 12 Arab American organizations across the country. Grantees' work includes assisting refugees, supporting student success, and educating the public through arts and culture.
- In fiscal year 2011, CAAP granted \$179,600 to nonprofits within and outside of the Arab American community through individuals' donor-advised funds – safe and productive venues for giving that offer a pathway for anyone to become a philanthropist.
- Our Teen Grantmaking Initiative, a group of 20 high school students with a mission to “make a difference in our community through grantmaking and community service,” launched in September. Meeting once a month throughout the school year, these civic-minded teens will perform a needs assessment of youth in the community, issue a request for proposals to nonprofit organizations, review proposals and make grant awards.



**Arab American
National Museum**

ARAB AMERICAN NATIONAL MUSEUM



assisting.

improving.

empowering.

COMPELLING EXHIBITIONS

and engaging programming.
Experienced, dedicated staff
focused on excellence. Effective
strategies for increasing impact. ►



Motown legend Martha Reeves performs at the Concert of Colors.

The Arab American National Museum had another successful year delivering eye-opening experiences to diverse audiences while cultivating an even more vigorous presence in cities across the United States and around the world.

On the international stage, the AANM represented the United States at the 12th Cairo Biennale by organizing a group exhibition of four Arab American artists including a Biennale award-winner, Annabel Daou. The introduction of the online-exclusive exhibit ArabStereotypes.org drew national media attention and worldwide. Back at the museum, exhibitions included *Hawaii's Alfred Shaheen: From Fabric to Fashion*, and *Motawi Tileworks*, as well as the permanent installation of a bust of Helen Thomas.

Observance of the 10th anniversary of Sept. 11, 2001, included a day of panel discussions and presentations under the title "U.S. Rising," collection of Sept. 11-related oral histories and a performance by Syrian American hip hop artist Omar Offendum. The museum hosted many national and international media representatives in the weeks



MISSION

THE ARAB AMERICAN National Museum documents, preserves and presents Arab American history, culture and contributions. The museum is a project of ACCESS.

◀ 19TH ANNUAL CONCERT OF COLORS

MOTORCITYBLOG: *"Among the diverse population of southeast Michigan are people whose roots connect to nearly every nation and tradition found on Earth. Once a year, they converge for a joyous musical celebration of that unique combined heritage at a beloved annual festival called Concert of Colors."*

The 19th Concert of Colors drew some 80,000 people to four midtown

Detroit locations July 14-17. This musical celebration of the cultural diversity of metro Detroit showcased rock, soul, jazz, hip hop and Motown, including electrifying performances by Martha Reeves, soul sensation Bettye LaVette, Mitch Ryder and many others from the Don Was Detroit All-Star Revue.

New this year were spoken-word performances at the Scarab Club and a new Detroit-themed lounge at the

Max M. Fisher Music Center featuring Michigan-made food and drink.

Co-sponsors of this year's event were Meijer, Ford Motor Company, Comerica, Boji Group, University of Michigan, BioMed, Mills Entertainment, Henry Ford Health System and Michigan State University.

leading up to the anniversary, while founding director Dr. Anan Ameri traveled to Japan to speak to students, government officials and community leaders about the impact of Sept. 11 on Arab and Muslim Americans.

The AANM Library & Resource Center, home to the single largest collection of materials written by and about Arab Americans, has expanded significantly with the addition of collections donated by Evelyn Shakir and Michael Suleiman, the ongoing recording of oral histories and the launch of archives for digital assets such as websites and social media content. As part of the Kellogg Foundation's America Healing

initiative, the AANM is working with Arab Americans in metro Detroit, Flint, Grand Rapids, Kalamazoo and Lansing to document the impact Sept. 11 continues to have on their lives.

The Arab American Book Award ceremony made itself at home in Washington, D.C., in 2010 and 2011. *DIWAN: A Forum for the Arts* moved from Dearborn to New York City last spring, and several other Manhattan gatherings centered on the creation of an exhibition about New York's former "Little Syria" neighborhood. All these events were well attended and they introduced the AANM to new audiences.

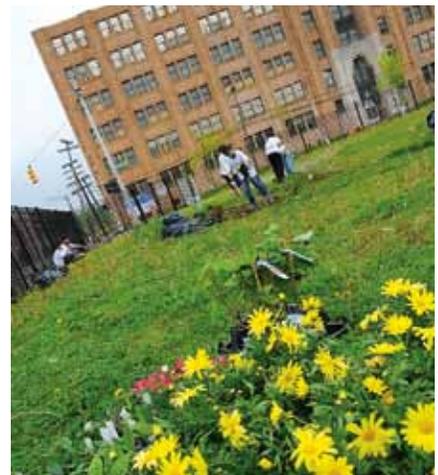
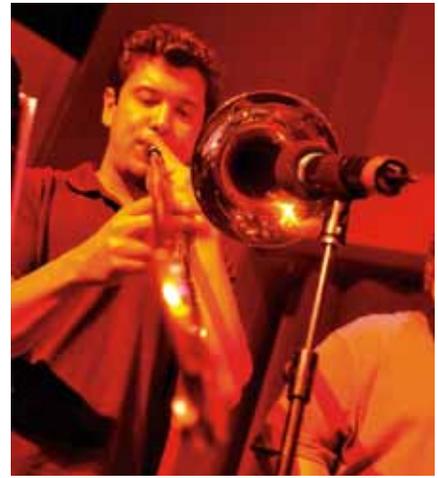
Recurring public programs including Global Thursdays world music concerts, Free Craft Sundays for kids, the annual Arab Film Festival and the Concert of Colors diversity-themed music festival have built loyal followings.

Standalone events, such as a panel discussion about the use of social media in the Arab World uprisings and the screening of a new documentary about the Freedom Rides, generated opportunities for collaboration with public broadcasting outlets and attracted new audiences.



STATISTICAL REPORT

ACCCESS again reached new heights this fiscal year, offering more than 90 programs serving Wayne, Oakland and Macomb counties, for a total of 1,399,086 client visits. We continue to be a key regional service provider for all those seeking assistance, whom we serve with dignity and respect. While ACCESS remains the largest provider of services for the Arab American community, our diverse client base also includes the African American and Hispanic American populations. We strive to give our clients the best level of service, bringing pride, support, health and economic stability to individuals, families and communities.



Clients Demographical Information Fiscal Year 2010-2011

Number of Contacts in Core Services 440,514

DEFINITION OF CONTACT: One visit per client. Core services include social services, health and mental health, employment and training

Number of Contacts in Youth & Education Services 499,580

DEFINITION OF CONTACT: One hour of educational services per student

Total Number of Contacts in Core and Youth & Education Services 940,094

Number of Contacts in the Arab American National Museum (AANM) 458,992

DEFINITION OF CONTACT: One museum visit or attendance of cultural and/or educational event

TOTAL NUMBER OF CONTACTS 1,399,086

TREASURER'S REPORT



Maha Freij
*Deputy Executive Director
& Chief Financial Officer*

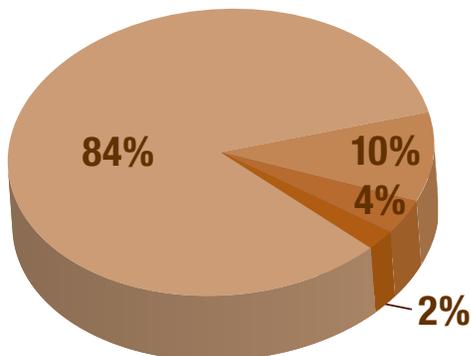


Yasser Al-Soofi
Treasurer, ACCESS Board

SCHEDULE OF REVENUE FOR YEAR ENDED SEPTEMBER 30, 2011 *(Unaudited)*

	UNRESTRICTED	TEMPORARILY RESTRICTED	PERMANENTLY RESTRICTED	TOTAL
Grants & Contributions	16,036,605	1,079,866	464,916	17,581,387
Program Fees	839,085	69,654	-	908,739
Rental & Other	1,338,239	-	-	1,338,239
Endowment Distribution	84,172	-	-	84,172
Change in Value of Endowment Fund	-	-	(48,139)	(48,139)
Total	18,298,101	1,149,520	416,777	19,864,398
Release from Restriction	750,179			

EXPENSES FOR YEAR ENDED SEPTEMBER 30, 2011



- Program Expenses: \$15,494,546 (84%)
- Administrative Expenses: \$1,923,643 (10%)
- Depreciation: \$749,331 (4%)
- Fundraising Expenses: \$284,269 (2%)

TREASURER'S REPORT

STATEMENT OF FINANCIAL POSITION

As of September 30, 2011 (unaudited)

ASSETS

Cash - Unrestricted	3,566,870
Temp. Restricted	1,448,286
Grants & Accounts Receivable	2,893,950
Prepaid Expenses	291,770
Inventory - AANM Gift Shop & Library	73,992
AANM Endowment Fund	1,734,292
CAAP Endowed Funds	52,118
Land and Buildings	27,155,310
Office Furniture and Equipment	1,698,259
Less Allowance for Depreciation	(5,540,233)
TOTAL ASSETS	33,374,614

LIABILITIES AND NET ASSETS

LIABILITIES

Accounts Payable	140,525
Deferred Income	341,696
Notes Payable—Short Term	449,400
Notes Payable—Long Term	1,190,387
TOTAL LIABILITIES	2,122,008

NET ASSETS

Unrestricted	28,017,911
Temporarily Restricted	1,448,286
Permanently Restricted	1,786,409
TOTAL NET ASSETS	31,252,606
TOTAL LIABILITIES AND NET ASSETS	33,374,614

ARAB AMERICAN NATIONAL MUSEUM (AANM) ENDOWMENT FUND

The AANM Endowment Fund consists of five funds, two are invested with the Comerica Charitable Services Group and three are maintained by the Community Foundation for Southeast Michigan (CFSEM). The market value as of September 30, 2011 of the fund reported as an asset on the ACCESS balance sheet consists of the following:

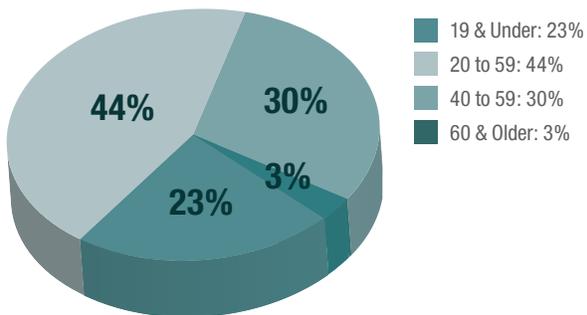
Funds Maintained at CFSEM	\$ 974,416
Funds Invested at	
Comerica Charitable Services Group	\$759,876
TOTAL	\$1,734,292

The Community Foundation for Southeast Michigan (CFSEM) has also accepted gifts from unrelated donors for the benefit of ACCESS. These assets are not reported on the balance sheet since CFSEM maintains variance power with respect to the assets contributed to them for our benefit. The total value of these assets as of September 30, 2011 is \$2,183,155.

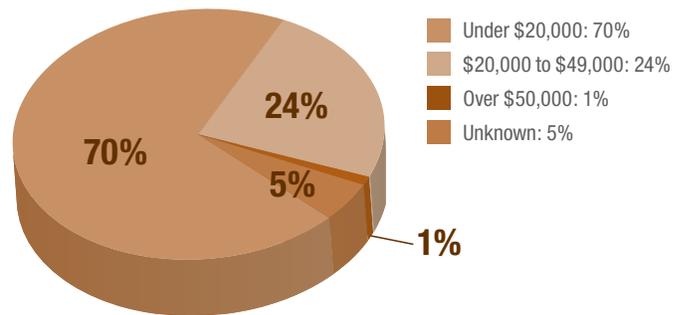
CLIENT DEMOGRAPHICS

Overview of Client Demographical Information for Fiscal Year 2010-2011

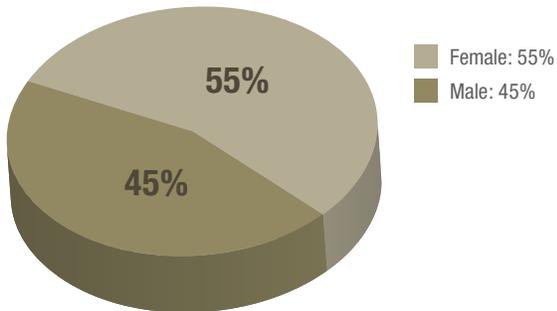
CLIENTS BY AGE



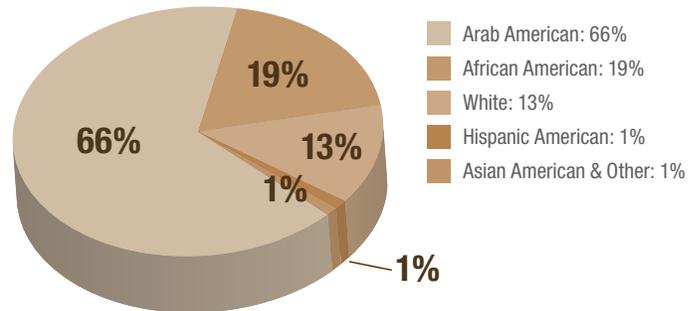
CLIENTS BY HOUSEHOLD INCOME



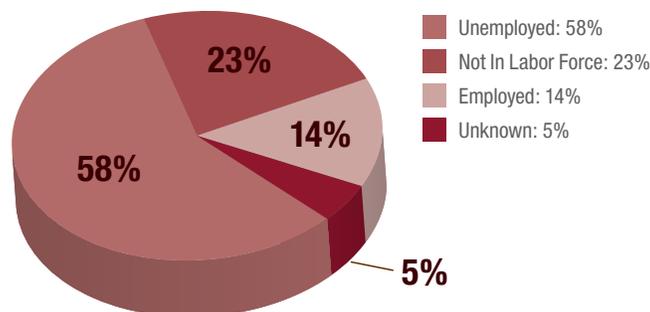
CLIENTS BY GENDER



CLIENTS BY RACE



CLIENTS BY EMPLOYMENT STATUS



OUR DEEPEST GRATITUDE TO OUR 2010 – 2011 DONORS

(Oct. 1, 2010 – Sept. 30, 2011*)

\$1,000,000+

Detroit Wayne County Community
Mental Health Agency
Michigan Department of Education
Michigan Department
of Human Services
Southeast Michigan Community Alliance

\$500,000–\$999,999

City of Detroit
Corporation for National Service
Ford Foundation
Michigan Department of Community Health
U.S. Department of Commerce
Wayne County Health Department

\$100,000–\$499,999

Carnegie Corporation of New York
Chevron
City of Dearborn
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716-332-5901
www.accesswny.org

Alwan for the Arts

16 Beaver St., 4th Floor
New York, NY 10004
646-732-3261
www.alwanforthearts.org

The American MidEast Leadership Network

25-82 Steinway St., Suite 2R
Astoria, NY 11103
347-924-9674
www.AMLN.org

Arab American Association of New York

7111-5th Avenue
Brooklyn, NY 11209
718-745-3523
www.arabamericanny.org

The Arab American Family Support Center

150 Court Street, 3rd Floor
Brooklyn, NY 11201-6244
718-643-8000
www.aafscny.org

OHIO

Arab American Community Center for Economic and Social Services
11555 Lorain Avenue
Cleveland, OH 44111
216-252-2900
www.aaccess-ohio.org

PENNSYLVANIA

Al-Bustan Seeds of Culture
526 South 46th Street
Philadelphia, PA 19143
267-303-0070
www.albustanseeds.org

Philadelphia Arab American Community Development Corporation

1501 Germantown Road
Philadelphia, PA 19122
215-765-0607
www.arabamericancdc.org

TEXAS

The Arab American Cultural and Community Center
10555 Stancliff Road
Houston, TX 77099
832-351-3366
www.arabamericancenter.org

WASHINGTON, D.C.

Arab American Institute Foundation
NNAAC Affiliate
1600 K Street, NW, Suite 601
Washington, DC 20006
202-429-9210
www.aaiusa.org



ACCESS BUILDING AND PROGRAM LOCATIONS

ACCESS Administrative Offices

2651 Saulino Court
Dearborn, MI 48120
Phone 313-842-7010
Fax 313-842-5150

Youth & Family Services Center

2651 Saulino Court
Dearborn, MI 48120
Phone 313-842-7010
Fax 313-842-5150

One Stop Employment & Human Services Center

6451 Schaefer Road
Dearborn, MI 48126
Phone 313-945-8380
Fax 313-624-9417

Community Health & Research Center

6450 Maple St.
Dearborn, MI 48126
Phone 313-216-2200
Fax 313-584-3622

HIV/AIDS & STD Prevention Program
Dearborn office 313-216-2253
MPowerment/Ferndale office 248-629-7629

Community Health & Research Center of Macomb County

4301 East 14 Mile Road
Sterling Heights, MI 48310
Phone 586-722-6036
Fax 586-939-7494

ACCESS Hamtramck

8625 Joseph Campau St.
Hamtramck, MI 48212
Phone 313-871-2612
Fax 313-871-2641

8740 Joseph Campau St.
Hamtramck MI 48212
Phone 313-285-9033
Fax 313-974-7843

Hope House

6470 Williamson St.
Dearborn, MI 48126
Phone 313-582-5979
Fax 313-582-7022

Arab American National Museum

13624 Michigan Ave.
Dearborn, MI 48126
Phone 313-582-AANM(2266)
Fax 313-582-1086

National Network for Arab American Communities

2651 Saulino Court
Dearborn, MI 48120
Phone 313-843-2844
Fax 313-842-2801

Center for Arab American Philanthropy

2651 Saulino Court
Dearborn, MI 48120
Phone 313-842-5130
Fax 313-842-5150



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